

# NEW CUSTOMER RISK-FREE MONEY BACK GUARANTEE

We believe our products — geared to help you Lose Fat For Good™ and get healthier while making a difference in the world — are some of the best-tasting, most nutritious, and most cost-effective available. If for any reason you are not satisfied with your product experience, you can request a refund on the unused portion of your initial order (less shipping). It's that simple!

## ELIGIBILITY REQUIREMENTS

### 1. Enroll as a Customer.

Your first step is to enroll as a Customer through an Evolv Replicated Site. The day you enroll marks your "Start Date" with Evolv, and starts the clock on your Guarantee period (30 days). This Guarantee is for Customers only — Members and repeat Customers are not eligible for the New Customer Satisfaction Guarantee.

### 2. Take your products daily.

The products won't work if you don't take them! Commit to daily use so you will get the most benefit and best possible results. That way, you'll get the clearest picture of how the products are having an impact on your health.

### 3. Not satisfied? We can help with that!

If during your first 30 days you decide you want a refund on the unused portion of your your initial order (less shipping), please fill out the form below and return all unused product, postmarked no later than 30 days after your Start Date. Late requests and additional product orders placed AFTER your initial order within the first month will not be considered eligible for the satisfaction guarantee.

## REFUND REQUEST FORM

Customer Information		
Name on Account:		Account #:
Address:		
City:	St/Prov:	ZIP:
Phone:	Email:	
My Start Date:	My Guarantee Period ends (Start Date + 30 days):	
Reason for return (check all that apply)		
<input type="checkbox"/> Product damaged / defective	<input type="checkbox"/> Did not like taste	<input type="checkbox"/> Other (please describe)
<input type="checkbox"/> Not what I ordered	<input type="checkbox"/> Not happy with health results	
Signature		
<input type="checkbox"/> Check box to confirm you are including all unused product for which you are requesting a refund with this shipment.		
Sign to confirm you are requesting a refund, terminating your Evolv account, and that you understand the refund eligibility terms:		
Signature		Date

QUESTIONS? CALL (888) 280-9555 OR EMAIL [INFO@EVOLVHEALTH.COM](mailto:INFO@EVOLVHEALTH.COM)

This offer is valid only on the unused portion of the initial product order as outlined above for new Customers. Evolv Independent Distributors are not eligible for this Guarantee. Any commissions earned on Customer Orders that then resulted in a refund will be debited from that Member's account, and will not be eligible for Buy 1, Nourish 2™ donations of nourishment to children in need. Any money refunded will be reimbursed by EvolvHealth, LLC directly to the Customer. Requests to receive your money back must be made within 30 days of joining as a Customer. If any of the above instructions are not followed, it will render the Customer ineligible for the Guarantee. The details and availability of this Guarantee may change at any time without notice. Please allow 4-6 weeks to process your request.

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