



FREQUENTLY ASKED QUESTIONS CANCUN June 22nd through June 26th 2011

TRIP QUALIFICATION INFORMATION

Question: How are points earned?

Answer: Points are earned through many different activities. Please review the Evolv Xperiences Trip Tracker in your eCenter backoffice. All of the points and ways to earn points are listed there.

Question: When can I earn points?

Answer: Points began accruing on November 6th, 2010 and will stop at 11:59pm on Friday May 6th, 2010.

Question: What does the Luxury-level package include?

Answer: The Luxury package includes private limousine transportation, room upgrades to the Aqua Suites, access to the Pool Club and The Aqua Lounge, and a private dinner with Trey and Brent.

Question: When I qualify for a second person to attend, who may attend with me?

Answer: You may invite any adult guest, including a spouse/partner (over the age of 18) who is not already an Evolv Member.

Question: When I have excess points, may I transfer them to another Member?

Answer: Members must earn points based on their own merits. Points may not be transferred from one Member to another.

Question: When I earn more than 300 points, for example, may I choose a reward at one of the lesser tiers instead?

Answer: Qualifiers may choose a lower tier if they choose; however, no compensation will be made to the qualifier for any unused points or benefits voluntarily forfeited. Please send an e-mail to Evolv Member Services to request changes to the trip level.

Question: In the unlikely event I am unable to attend; may I transfer the trip to another individual or exchange it for cash?

Answer: Two of the main reasons of Evolv Xperiences are to reward you with a luxury adventure to an exotic destination and to establish a long-lasting relationship with the corporate executives and your fellow Members. Therefore, the trip is nontransferable and cannot be exchanged for any other prizes.

Question: How will I know how many points I have accumulated?
Answer: Your points will be displayed in your eCenter under the Evolv Experiences tab. The points will be updated daily.

Question: May I pay my own way to attend the trip?
Answer: This is an incentive trip. Members may not pay their own way to attend the trip.

PASSPORT / CURRENCY INFORMATION

Question: Will I need a passport when traveling to Mexico?
Answer: Most countries require foreign nationals traveling to and from Mexico to have a valid passport. For simplicity purposes, we recommend that all qualifiers have a passport. For details on how to obtain a passport, check with your federal government agency responsible for issuing passports.

Question: How long does it normally take to get a passport?
Answer: The processing time varies from country to country. The process generally takes between six to eight weeks upon submittal of all necessary documents.

Question: Will I need to apply for a visa when traveling to Mexico?
Answer: On your flight to Mexico, you will be given a customs registration form to fill out. While registering with Mexico customs they will issue you a temporary visa. Please keep this temporary visa with your passport at all times.

Question: What will I need when I check in at the Live Aqua?
Answer: You will need your passport, temporary visa, and credit card. A credit card will be used to charge incidentals, if any.

Question: What are the common forms of currency accepted in Mexico?
Answer: The Mexican Peso is the formal currency. The currency accepted at the stores in the airports and around town is really hit or miss. To be safe, you may want to bring some pesos with you. Credit and Debit cards are accepted at most locations and the currency conversion will be done for you but cash is always safe to use anywhere. You can exchange currency at your departure airport. If not there, you can convert currency at the Mexico airport when you arrive. .

FLIGHT / TRANSPORTATION INFORMATION

Question: How does the flight vouchers work?
Answer: Upon qualifying, you will be authorized to proceed forward to purchase your airline tickets. You will purchase the airline tickets on your own and then send a copy of the receipt and itinerary to Evolv for processing. You will be reimbursed up to \$500 USD. All airline tickets will be reimbursed by July 31, 2011.

Question: How much is the flight voucher for?

Answer: The flight voucher is up to \$500 USD for the qualifying Evolv Members regardless of their country residence.

For example: A U.S. Member successfully qualifies for the trip and purchases an airline ticket to Cancun for \$300 USD. The Distributor e-mails Evolv a copy of the receipt. Evolv will then send him/her a reimbursement for \$300 USD.

Question: Will a second person qualify for the flight voucher?

Answer: The second person will qualify for the voucher if the requirements are met but each voucher is valued the same.

Question: I am a Canadian Member, for example. The currency exchange rate fluctuates daily. When is the exchange rate locked in, at the time the ticket is booked or at the time the reimbursement is processed by Evolv?

Answer: The rate will be locked in at the time the ticket is purchased.

Question: What time should I plan on arriving in Cancun?

Answer: We recommend arriving in the mid-afternoon between 2:00 and 6:00 PM. Events will begin that evening at 7:00 PM.

Question: What day do you recommend I fly in to and out of Cancun?

Answer: We recommend you schedule your flights to arrive on Wednesday June 22, 2011 and depart the morning of Sunday June 26, 2011.

Question: What is the major international airport in Cancun, Mexico?

Answer: The major airport is called Cancun International. The airport code is CUN.

Question: How will I get from the airport to the Live Aqua?

Answer: Airport transfers will be arranged for you upon arrival and departure. Your escort service will be waiting for you by the baggage claim area.

Question: Will I need to get a rental car in Cancun?

Answer: No, unless you specifically want to book one for self-guided tours and activities. All transportation to and from the airport and all Evolv-sponsored events will be included.